Privacy Policy

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At BitX, we value and respect your privacy. This Privacy Policy explains how BitX and its affiliated entities ("BitX," "we," "us," or "our") collect, use, disclose, and safeguard your personal information when you visit our website and use our services.

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and we encourage you to review it periodically. Updates become effective once posted.

I. Information Collection

We use your personal data to deliver and improve the Bitcoin accelerator mining services ("Services") provided by BitX. "Personal Data" refers to any information that can identify an individual. When you register for an account, we collect the information you provide. Additional data may be gathered using cookies, pixel tags, local storage, databases, and server logs.

By using our website or services, you consent to the practices described in this Privacy Policy. Terms not defined herein carry the same meaning as in our Service Agreem

1. Registration Information
To create an account, you must provide personal data such as your email address, phone number, and password. Refusal to provide required information may prevent us from offering the Services.

2. Payment Information
Payment details are processed through third-party payment providers. We may store encrypted wallet addresses and retain access to certain transaction records via our payment partners.

3. Log Data
When you access our site, we collect log data including your IP address, browser type, pages visited, time stamps, and usage statistics. We may use analytics providers like Google Analytics to process this data. These providers are bound by their own privacy policies and only access personal data as needed to support our services.

5. Use of Information

We may use your personal data to:

- Operate and maintain our website;
- Identify you as a registered user;
- Process transactions;
- Provide customer support;
- Respond to inquiries;
- Offer product updates and marketing;
- Improve user experience;
- Protect against fraud;
- Comply with legal requirements; and
- Any other purposes with your consent.

6. Cookies

BitX uses cookies to enhance user experience by storing preferences and tracking activity. You may modify your browser settings to decline cookies, but doing so may affect certain functionalities.

II. Data Security

While we strive to protect your personal data, no method of transmission over the Internet or electronic storage is completely secure. You are responsible for keeping your account credentials safe and ensuring your information is accurate.

III. International Data Transfers

Your data may be stored or processed outside your jurisdiction. We take steps to ensure it receives adequate protection, consistent with applicable laws.

IV. Third-Party Links

Our platform may contain links to external websites. We are not responsible for their content or privacy practices. Please review their privacy policies before submitting data.

IV. Children's Privacy

BitX does not knowingly collect personal data from individuals under the age of 13. If such data is discovered, we will take steps to delete it promptly.

V. Purpose Changes

If we intend to use your data for purposes not described in this policy, we will notify you and provide an option to opt out.

We may send you emails about new services and new events. You can refuse to receive promotional emails from Bitdeer by selecting the "Unsubscribe" feature in each email we send. However, you agree that users of the Service should continue to receive other important emails related to the Service.

VI. Data Retention

Unless there is a retention requirement in applicable laws and regulations, we will only retain and store your personal information for the period of time required to achieve the purposes stated in this policy. Where permitted by law, we may store certain personal information for filing or legal protection of our rights.

VII. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us at: **support@bit-x.tech**